

It has come to our attention that the locking mechanisms of some DMM locking carabiners are developing a dysfunction.

In a small percentage of carabiners, the interaction between the internal coil spring (which gives the gate it's closing action) and the spring pusher (the component that holds the spring against the carabiner body) may cause the spring pusher to displace, potentially preventing the gate from closing or the mechanism from locking completely.

This has raised obvious safety concerns, and we are taking this step to ensure the safety of the users of DMM carabiners. This only affects certain batches of the carabiners listed below:

Aero HMS A36#	<p style="text-align: center;">AFFECTS ALL GATE TYPES</p> <p>We must insist that all DMM carabiners in the following models, with serial numbers 15096xxxxA to 15217xxxxA (these are sequential) are withdrawn from service and quarantined. We request that affected users await further information.</p>
Belay Master A872	
Boa 25kN A89#	
Boa 30kN A90#	
Sidewinder A98K	
Captive Eye-A913	
Alloy Klettersteig- A84#	
Ultra D- A33#	
Zodiac- A82#	
10mm Steel Oval C45#	
10mm Steel Offset D C41#	
12mm Steel Offset D C81#	
12mm Steel Klettersteig C84#	
12mm Steel Boa C85#	
Steel Captive Eye C96#	

In addition, the carabiners listed below with the following individual identification numbers:

Product	Serial Number (From - To)
A362 Aero HMS Screwgate	150290328A to 150290571A
A367 Aero HMS Locksafe	15271500A to 15271020A
A823 Zodiac Kwiklock	150830471A to 150830728A
A872 BelayMaster	150142078A to 150142339A
A892BL Boa 25kN Screwgate	150261634A to 150261915A
A892GR Boa 25kN Screwgate	150890724A to 150890773A
A892GR Boa 25kN Screwgate	142110855A to 142111087A
A892RD Boa 25kN Screwgate	150890661A to 150890723A
A907 Boa 30kN Locksafe	150300930A to 150301188A
A913 Aluminum Captive Eye	142173983A to 142174393A

Action required

- Remove all affected carabiners from service.
- Safely quarantine.
- Notify other users of DMM equipment.
- Await further instructions from DMM.

As of today, 11th Sept 2015, it is our belief that we will be commencing a recall of the affected batches next week.

We aim to have a progress report and an action plan in place by the end of next week - Friday the 18th Sept 2015. Please monitor the DMM website, the DMM Twitter feeds and the DMM Facebook pages for further updates.

We apologise for the inconvenience and endeavour to deal with this matter as efficiently as possible.

Sincerely,
The DMM Team

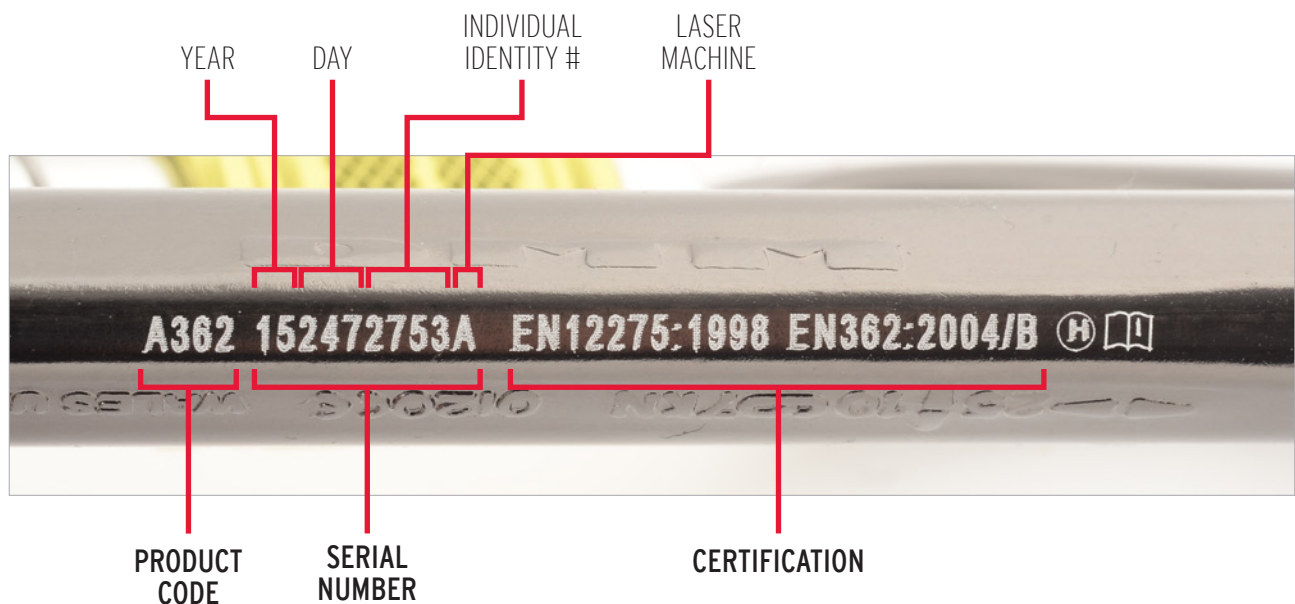
Serial Number Explanation

All DMM metal products carry a unique serial number. This number allows every single item to be individually traced to its original date of manufacture. The guidelines below detail how to use the serial number to identify a product.



The unique serial number can typically be found on the spine of the carabiner.

The Serial Number will allow you to identify whether your product is affected by this recall.



Definitions

- PRODUCT CODE** - Identifies the type of product e.g A382 = Aero HMS carabiner.
- SERIAL #** - Identifies the year in which the product was manufactured, the day of the year it was manufactured on, the product's individual identity number and which machine was used to laser-etch the product.
- CERTIFICATION** - Identifies the EN standards to which the product conforms.